



Shri Sidramappa Basappa Mamadapur
Arts, Commerce & Science College, Badami - 587201

AISHE CODE : C-10059

College Code : E-82



Dist : Bagalkote)

ACCREDITED WITH GRADE B⁺⁺ BY NAAC CGPA-2.91

(State : Karnataka

Shri R.S.Mulimani M.Sc
Principalwww.veerpulikeshidegreecollege.in
ssbmbdm10@gmail.comCollege : 08357-220116
Mobile : 9241419752 (Principal)

Ref.No:SSBMACSB /

/ /

Date :

5.1.5 Grievances Cell

The Grievance committee, S S B M College 'redresses genuine complaints, issues and difficulties of the stakeholders (students & Parents) at individual as well as college level. The major focus of this committee is to provide and maintain the healthy, even handed educational environment in the institute. students are Encouraged to use the Suggestion/Feedback Methods to express constructive suggestions and grievances. They can approach the members of the committee or any of the faculty as is comfortable to them.

Mentoring and the Class Meetings students are made Aware that making complaint or giving feedback is a very powerful right hence they must use it in a responsible manner at the same time institute assures the stakeholders that once the complaints made proper action will be taken in the same regard with sensitivity and confidentiality.

All the complaints are scrutinized on four levels'

- 1) Department Level-** These grievances are attended by the Mentor/ Class Teacher under The guidance of Head of the Department' During Mentoring and Parent teacher meetings. The concern Faculty interacts with the stakeholders individually to understand and resolve the issue.
- 2) Institute Level-** These grievances are attended by the Head of the institute (Principal) And Head of the Departments. The complaints pertaining to various college forums, clubs, associations, programmes are put forth in front of the authorities' Examination related Grievances are directed to University by the Examination Committee. Of our college
- 3) Grievances** which need special attention are presented in front of Management along With Principal and HODs. On the Basis of the Priority of the grievances, committee resolves the matter by consulting the management'

Objectives: -

- 1) To support, those students who have been unable to enjoy the services offered by the Institute, for which he/she entitled'
- 2) To make the faculties and official so the institute responsive accountable and courteous in dealing with stakeholders'
- 3) To ensure the impartial, justifiable and effective solutions to the students' grievances'



[Signature]
I.Q.A.C Coordinator
S.S.B.M College
Badami-587 201

[Signature]
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Functions: -

- 1) Committee of grievances to solve students' academic problems
- 2) To Co-ordinate between students and Departments'
- 3) To guide ways and means to the students to redress their problem.

Procedure: -

- 1) Student can present their grievances during mentoring Sessions
- 2) Student/Parents can approach their class teachers/ Mentors apart from the mentoring sessions
- 3) Student can drop a Complaint in the drop box'
- 4) Committee analyses and enquires the grievances as per the nature of the complaint with strictly confidential and unbiased process.
- 5) Matters are disclosed to those, who have legitimate role in resolving it.
- 6) The final report based on grievances is submitted to the Head of the institute and further course of action will be intimated to the student after the discussion.
- 7) The grievance committee assures that the complaint has been properly solved in the stipulated time Limit assigned to the committee.

Student Grievance Redressal Committee Members

1. Coordinator
2. Head of the Department
3. Class Teacher/Mentor
4. Administration staff representative



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ಸಂಸ್ಥೆ ಸ್ಥಾಪನೆ : 1956

Shri Veer Pulikeshi Vidya Vardhak Samstha's

ಕಾಲೇಜು ಸ್ಥಾಪನೆ : 1982



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Student Grievances Committee-2024-25

Sl. No	Name of the Committee	Name of the coordinator	Members	Signature
01	Student Grievances Committee	Shri. N.B. Sontanakatti	Shri. B.K.Kattimani	
			Miss. S.I. Makandar	
			Shri. S.N. Dyavannavar	



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Summary of Grievances

2024-25

Sl.No	Date	Grievances
1	08/11/2024	Issues regarding the Accessibility of Wi-Fi Facility
2	8/01/2023	To make arrangements for drinking water facility separately for boys and girl students.
3	09/10/2024	Department wise Allotment of the Books Distributions
4	25/09/2025	Practical Time rearrangements do to travelling in convince.




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